FAX COVER SHEET

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. 10	FROM
Name E. Jerome Mairy	Name J. Barna
Company EJM	Tel (312) 240- 3770
City	Fax (312) 240- 7549
Tel 773-935-4425	— PE♥PLES
Fax 773-935-4426	ENERGY. 130 East Randolph Dr • Chicago IL 60601
	MESSAGE
Mr. Mairy	
Sorry for the delay in getting this information	to you. If you have any questions please feel
free to contact me at the number above.	
Please remember you have the right to disput	te these, or any other charges, but you must maintain
current payments to keep your account out of	collection control.
J. Barna	,
	At an incomplete or an
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Exhibit 29 3 page

PE PLES ENERGY

November 13, 2001

Mr. Earl Jerome Mairy 4346 N Clarendon Ave. Chicago, Illinois 60613-1576

> Re: 7449 S Merrill Avenue Account # 4500021577073

Dear Mr. Malry:

This letter is in response to your inquiry concerning your most recent bill dated as of October 2, 2001 in the amount of \$53,685,34. A review of the account indicates that you requested the gas service to be changed into your name as of May 16, 2000. Our records show that our service person made an attempt to obtain an actual meter reading of the meter on May 19, 2000. The service order indicated that we were unable to read the meter to transfer the gas service into your name as of May 19, 2000. There were no revised orders to attempt to try again to get a reading, so from that date the gas service remained on in the previous owners name.

Our records indicate that a regularly scheduled reading was obtained on this meter on August 18, 2000. The meter reading index at that time was 08595. However, due to the fact that there was a pending service order to change the account into your name, this reading of August 18, 2000 was not used for normal billing. This account remained as a pending turn-on account until May 31, 2001 at which time our records were updated manually to reflect the person responsible for gas usage since May 2000. A degree day analysis using the actual meter reading of August 18, 2000 of 08595 was performed to figure back to what the reading was as of the date of May 17, 2000 when you initially requested the gas service to be changed into your name. This start up index was figured to be 05686.

At the time the account became active we were able to back bill the account for gas usage that had not been billed to you, due to the fact that the account was in a pending turn on condition since May 2000. Therefore, when the account was billed on October 2, 2001, we billed you for actual gas usage that was used at the above premise since May 17, 2000. Since these corrections have been made we have obtained actual meter readings on this meter July 17, 2001 August 16, 2001 and the most recent reading being taken October 2, 2001.

130 East Randolph Dr • Chicago IL 60601 • (312)240-4000



We apologize for the untimely billing of this consumption since May 2000, but be assured we have reviewed this account to make sure you have only been billed for what has been used at this premise since May 2000.

We will be more than happy to establish a monthly payment plan for up to 17 months in which to pay off this balance, with out any late fees being added to the account.

oho S. Barna